

Los Angeles County Department of Community and Senior Services

San Gabriel Valley Service Center
1441 Santa Anita Ave., S. El Monte, CA 91733
(626) 575-5431 Fax (626) 442-2619
Monday through Friday 8:00 am - 5:00 pm

Bertha Urrutia, Center Director
Kathryn Garnett-Thompson, CSS II
Xue Jun Chen, Student Worker

Org./Agency	Contact Number	Program	Summary of Services Provided
Center Staff	(626) 575-5431	General Direct Services	San Gabriel Valley Service Center is a multi-purpose service facility that provides community members with a range of programs and services to families, individuals, and seniors that will improve their quality of life, leverage their income and provide avenues to independence and self-sufficiency. San Gabriel Valley Service Center is administered by Los Angeles county, and serves the first supervisorial district of Supervisor Gloria Molina. The first district communities of San Gabriel Valley are in Service Planning Area (SPA) 3. The first district is also in some portions of SPA 1 and SPA 7. The center has information specialists who provide services in English, Spanish and Chinese and Vietnamese. It also has a kiddy area to accommodate customers with children. The center has Concierge Services which provide information and referrals to the general public on programs and services by county departments, state and federal agencies, and non-profit organizations on such issues as housing for low income, legal services, government assistance, home improvements, social security, citizenship, family counseling and elder abuse. In addition, our information specialists are able to perform database searches for services and agencies, specific to our client's request and s or public transportation times a provide a map with driving directions and schedules. Center programs include: Toy Loan Program, Emergency Food Assistance Program (EFAP), Kidz Closet, Utility Assistance Program and high school / adult Volunteer Program. Educational classes offered at the center are ESL, a bi-lingual beginning computer literacy course and a brain fitness computer literacy course geared toward seniors.
			Emergency Food Assistance Program – This program, (EFAP), also known as the Pantry Program, provides food to low-income families, individuals and seniors once a month. Eligibility is required to access this program. Referrals may be made to the center on an emergency basis for assistance. The center accepts food donations from individuals and organizations. Contact the center regarding donations. The Pantry operates the first and fourth Wednesday of each month 9:00am – 11:30am.
			Utility Assistance Program – The center is a designated utility assistance site for Southern California Gas Company. The program is funded through United Way. The center provides payment assistance to individuals who meet the income criteria for this program. The service is available based on funding availability and operates January through April.
			Toy Loan Program – This program provides an assortment of age and socially appropriate toys, games and books are available to children for ages 3 months to 13 years old. The program has a code of conduct and incentive plan. Children may borrow toys once a week and are rewarded for returning toys in good condition and on time, and for continuing their membership. Membership is free and requires a parent or guardian to register the child in the program. Donations of new and near new toys and books are accepted. Toy Loan operates Tues. and Thurs. 4:00pm to 5:00pm
			Volunteer Program – This program provides opportunities for leadership and work experience and acquiring a working knowledge of a government human service organization. Volunteers are trained to assist center staff in the following: reception area, office duties, distribution of food, pantry day and toy loan program.
			Kidz Closet - Offers new and used donated clothing, shoes, toiletries and other items to low income families, including school uniforms. Kidz Closet is open Tues. and Thurs. 2:30pm to 4:30pm.
			ESL, Computer Literacy, New Brain Fitness Computer Classes - In collaboration with the El Monte-Rosemead Adult School, the center offers English as Second Language classes and a beginning computer literacy course for those who have no previous experience and like a slower-paced learning environment. The New Brain Fitness (geared toward seniors) is a scientifically validated program designed to improve memory, strengthen communication and sharpen thinking at any age. Call center for class days and times.
CSS/AAA	(626) 575-5407	Title V Senior Community Services Employment Program	Provides a wide range of employment services for seniors 55 and over. Services include job referrals, employment counseling, employment training, and job placement.

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Los Angeles County Department of Consumer Affairs	(626) 575-5426	Consumer Affairs	Assist consumers with problems and/or questions on landlord-tenant, retail purchases, credit, automobile sales, signing contracts, collection agencies, identity theft & other consumer related issues. Monday 8:30am – 4:30pm
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Review 3/08